



BE PART OF THE BIG PICTURE

BECOME AN NHS APPRENTICE

THERE ARE HUNDREDS OF DIFFERENT ROLES TO CHOOSE FROM

Pascal Wellington

Business Administrative Apprentice

West Midlands Ambulance Service NHS Foundation Trust

Pascal Wellington is a regional estates help desk co-ordinator from the West Midlands. After working in administration for some time, she realised that she was ready for a new and exciting challenge. In 2013 she began her apprenticeship with the West Midlands Ambulance Service NHS Foundation Trust as a way to gain extra qualifications and develop her skills while working.

Pascal was responsible for managing emails, diary and telephone systems on behalf of the trust's director, as well as maintaining the Fleet Solutions process – a high

pressure role, with tasks including the processing of invoices and financial checks. She also assisted the director's personal assistant by reformatting spreadsheets, producing structures, and collating and creating information packs for big trust events. As well as studying as part of her apprenticeship, Pascal attended training sessions where possible, which has helped her develop her career immensely.

Pascal is now employed as a full-time member of the NHS regional estates help desk team.

“The thing I enjoyed most was that the job was challenging. Every day was different but I always felt fulfilled.”

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